

# Hutton U3A Privacy Policy

Hutton U3A (hereafter 'HU3A') treats your privacy rights seriously. This privacy policy sets out how we will deal with your 'personal information', that is, information that could identify, or is related to the identity of, an individual.

## **WHAT PERSONAL INFORMATION DO WE COLLECT?**

When you express an interest in becoming a member of HU3A you will be asked to provide certain information. This includes:

- Name:
- Home address:
- Email address:
- Telephone number:
- Mobile number:
- Gift Aid Status:

## **HOW DO WE COLLECT THIS PERSONAL INFORMATION?**

All the information collected is obtained directly from you. This is usually at the point of your initial registration. The information will be collected via membership forms. At the point that you provide your personal information for membership purposes, we will also request that you provide consent for us to store and use your data. Your consent is required in order to ensure our compliance with data protection legislation.

## **HOW DO WE USE YOUR PERSONAL INFORMATION?**

We use your personal information:

- To provide our HU3A activities and services to you.
- For administration, planning and management of HU3A.
- To communicate with you about your group activities.
- To monitor, develop and improve the provision of HU3A activities.
- To display photographs of HU3A events on the Website. This could include images of you.

We'll send you messages by email, other digital methods, telephone and post to advise you of U3A activities.

## **WHO DO WE SHARE YOUR PERSONAL INFORMATION WITH?**

We may disclose information about you, including your personal information:

- Internally - to committee members and Group Leaders – as required to facilitate your participation in HU3A activities.
- Externally – where we use an external membership management system and with your consent for products or services such as direct mailing for the Trust magazines (*Third Age Matters* and *Sources*). Where such systems are used, the committee has scrutinised the Terms and Conditions of each supplier and judged that their digital and physical systems and procedures are secure.
- If we have a statutory duty to disclose it for other legal and regulatory reasons.

Where we need to share your information outside of HU3A we will seek your permission and inform you as to who the information will be shared with and for what purpose.

## **HOW LONG DO WE KEEP YOUR PERSONAL INFORMATION?**

## **Privacy Policy**

We need to keep your information so that we can provide our services to you. In most instances information about your membership will not be stored for longer than 2 years. The exceptions to this are instances where there may be legal or insurance circumstances, such as Gift Aid, which we need to retain for 6 years. Some records may require information to be held for longer whilst they are investigated or resolved. Where this is the case then the member(s) will be informed as to how long the information will be held for and when it is deleted.

### **HOW YOUR INFORMATION CAN BE UPDATED OR CORRECTED**

To ensure the information we hold is accurate and up to date, members need to inform HU3A as to any changes to their personal information. You can do this by contacting the Membership Secretary at any time:

Email: [membership@huttonu3a.org.uk](mailto:membership@huttonu3a.org.uk)

Telephone: **01277 223944**

On an annual basis you will have the opportunity to update your information, as required, via the membership renewal form. Should you wish to view the information that HU3A holds on you, you can view your data on the Website at [www.huttonu3a.org.uk](http://www.huttonu3a.org.uk) after logging in or by contacting the Membership Secretary – as detailed above. There may be certain circumstances where we are not able to comply with this request. This would include where the information may contain references to another individuals or for legal, investigative or security reasons. Otherwise we will usually respond within 14 days of the request being made.

### **HOW DO WE STORE YOUR PERSONAL INFORMATION?**

We have in place a range of security safeguards to protect your personal information against loss or theft, as well as unauthorised access, disclosure, copying, use, or modification. Security measures include technological measures such as Secure Socket Layer (SSL) encryption, which creates a secure connection with your browser when you join and login into our online services.

Your membership information is held on a database membership management system and accessed only by committee members – as appropriate. Group Leaders can request from a Committee Member limited data for their Group Members.

### **AVAILABILITY AND CHANGES TO THIS POLICY**

This policy is available <https://www.huttonu3a.org.uk/DataProtection/GDPR.html>

This policy may change from time to time. If we make any material changes we will make members aware of this via the newsletter and the monthly members' meetings.

### **CONTACT**

If you have any queries about this policy, need it in an alternative format, or have any complaints about our privacy practices, please contact us:

Email: [committee@huttonu3a.org.uk](mailto:committee@huttonu3a.org.uk)

Telephone: 01277 221946

Policy review date: February 20<sup>th</sup> 2018.